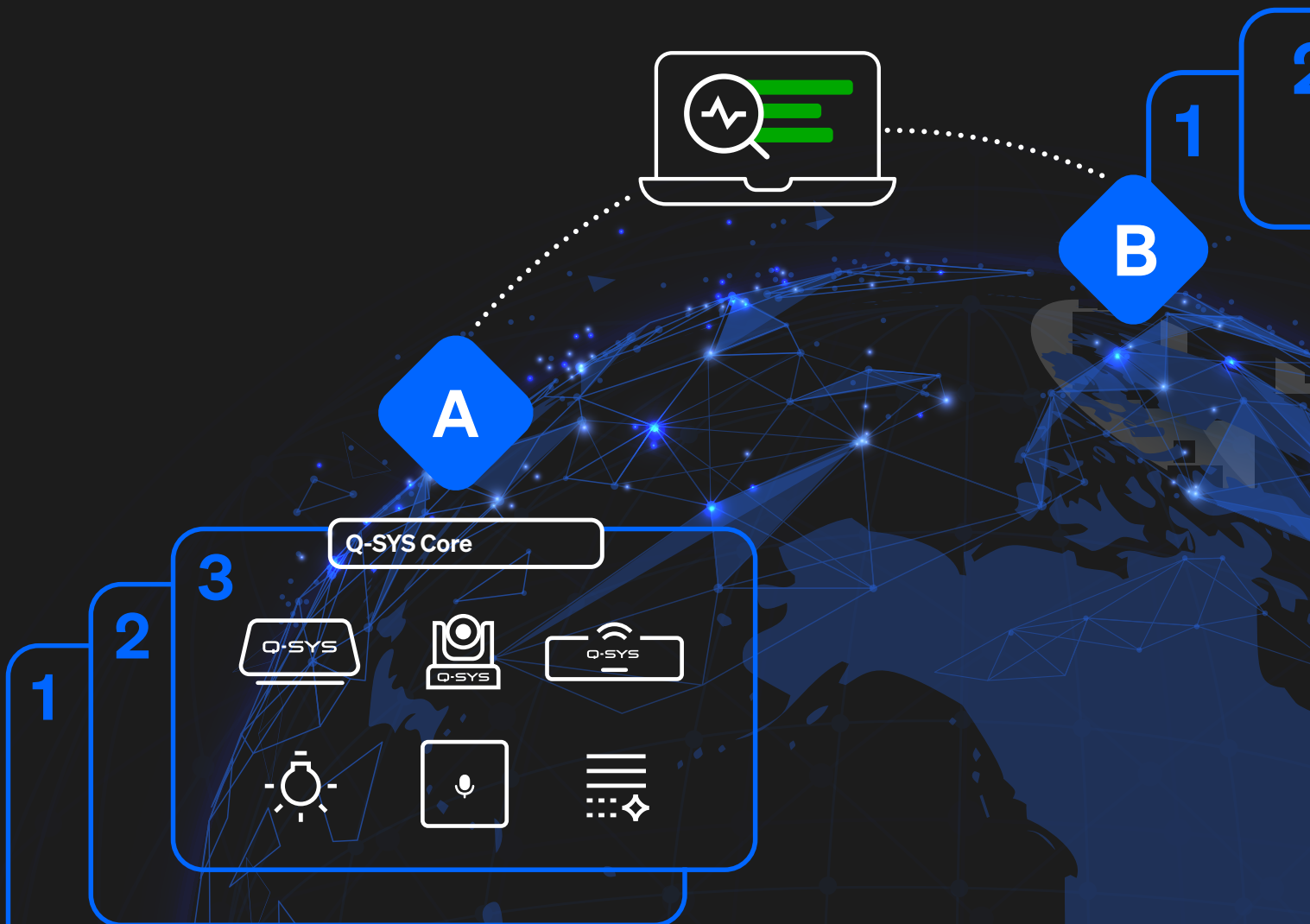




REFLECT

Remote Monitoring & Management

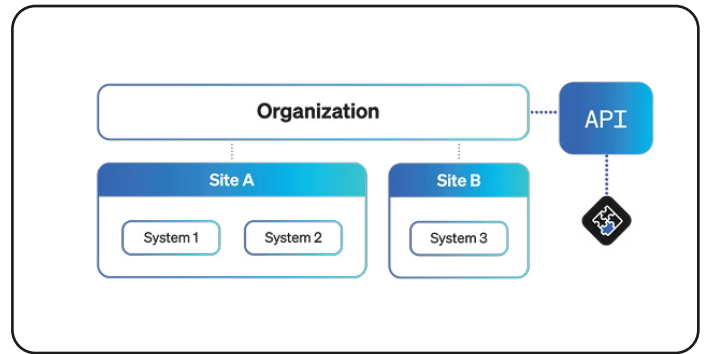
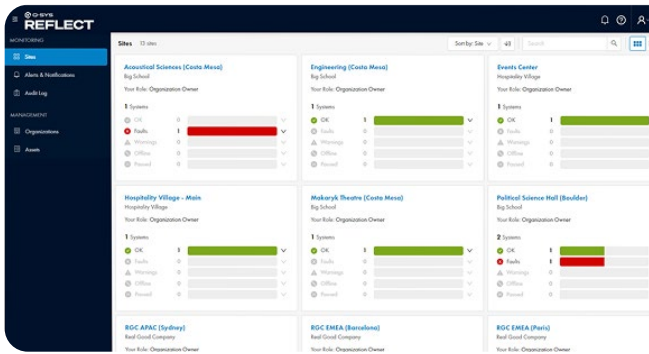
Ensure maximum uptime for your AV infrastructure.



Included with every Q-SYS system, Q-SYS Reflect makes it easier than ever to make quick decisions and deliver confidence for your users with detailed, real-time system information from every connected device.

Choose the option that is right for you.

Reflect (included with all systems) or Reflect Plus. Both include free access to the Reflect API, with no limitations.



NEW IN 2025

- Gain real-time visibility and insights into Q-SYS and third party AV system performance, status, trends, inventory and more.
- The free Q-SYS Reflect API extends comprehensive AV system data to your existing IT/building management platform, with no limits on use.

COMING SOON

Data & Reports

- See a unified global map view and visualize and manage systems at various levels, from global to building-specific.

Reliability & Uptime

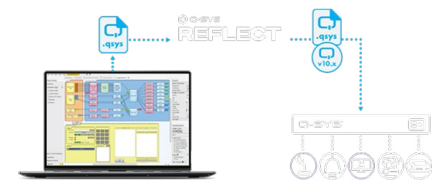
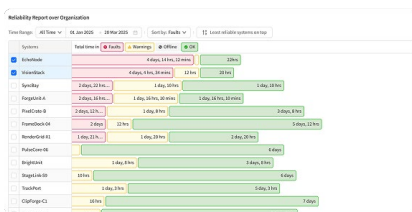
- Real-time health monitoring for all connected Q-SYS and third-party devices.
- Integrate customizable, real-time alerts into your daily workflow (Slack, Microsoft Teams, Outlook, and more).

Security & Continuity

- Apply security patches without changing firmware.
- Single Sign-on (SSO) support

Level up with Q-SYS Reflect Plus

Q-SYS Reflect Plus expands on the standard Q-SYS Reflect monitoring capabilities to add optional enterprise-level remote system management and control capabilities.



COMING SOON

Reliability reports

- Track system status over time, see your most and least reliable systems, and view and export reliability reports.

Quickly resolve issues with users in the room

- Remotely access any user control interface from a web browser without sending a technician on site.
- Saves time and cost while maximizing system uptime!

Configure your Q-SYS system from anywhere

- Update Q-SYS design files and deploy the latest firmware, with automatic backup to the Cloud
- Manage system settings and create presets (preview feature) to allow for quicker deployment of duplicate space types.

Features & Pricing

	Q-SYS Reflect	Q-SYS Reflect Plus
Reliability & Uptime		
Real-time Q-SYS Core status monitoring	✓	✓
Real-time peripheral status monitoring	✓	✓
Alerts & notifications with webhooks and email integration	✓	✓
Assets Table	✓	✓
Remote System Configuration		
Single license activation	✓	✓
Bulk data export	✓	✓
Remote User Control Interface access		✓
Remote Q-SYS Designer access		✓
Q-SYS Designer file backup and restoration		✓
Remote Core manager/system management		✓
System notes and files		✓
Security & Continuity		
Per system security patches	✓	✓
Single sign-on	✓	✓
Data & Reports		
Q-SYS Reflect API	✓	✓
Global map view and flexible hierarchy view for managing spaces and their relationships	✓	✓
Browse, filter, and analyze system statuses	✓	✓
Live ranking of systems based on uptime, faults, and offline time		✓
Historical system status reliability visualizations		✓

Listed on a monthly “per system” basis

1 System*	\$ 22.00
Up to 5 systems*	\$ 20.90
Up to 10 systems*	\$ 19.80
Up to 25 systems	\$ 18.70
Up to 50 systems	\$ 17.60

* One (1) System = One (1) Q-SYS Core + connected peripherals (including third-party devices). If you have more than 50 systems, please contact your local Q-SYS sales representative for pricing.

Visit qsys.com/reflect to start your free trail today