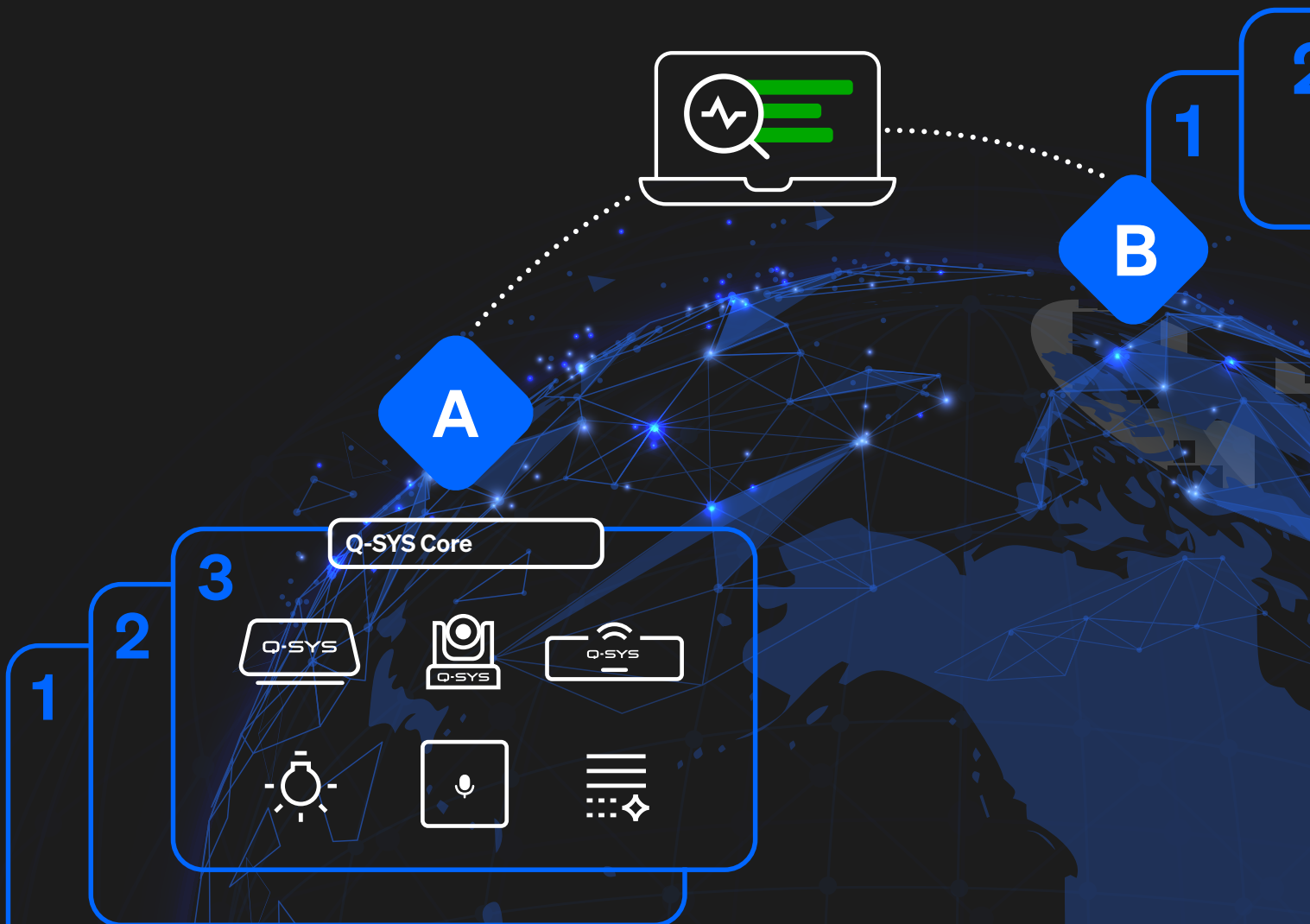




# REFLECT

Remote Monitoring & Management

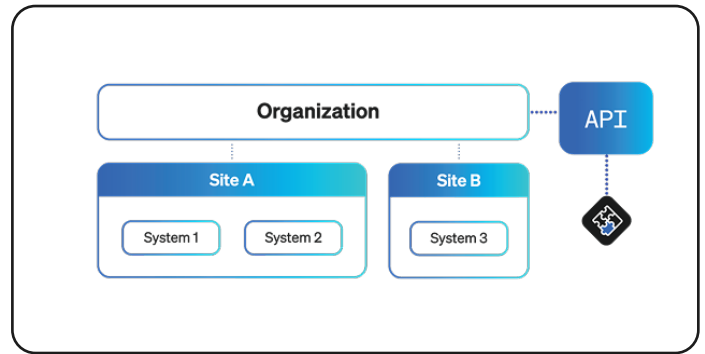
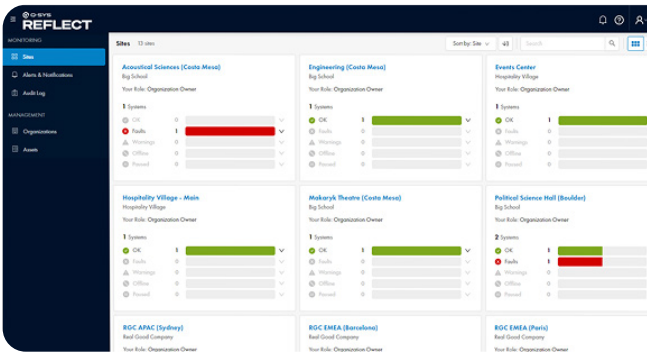
Ensure maximum uptime for your AV infrastructure.



Included with every Q-SYS system, Q-SYS Reflect makes it easier than ever to make quick decisions and deliver confidence for your users with detailed, real-time system information from every connected device.

**Choose the option that is right for you.**

Reflect (included with all systems) or Reflect Plus. Both include free access to the Reflect API, with no limitations.



**NEW IN 2025**

- Gain real-time visibility and insights into Q-SYS and third party AV system performance, status, trends, inventory and more.
- The free Q-SYS Reflect API extends comprehensive AV system data to your existing IT/building management platform, with no limits on use.

**COMING SOON**

**Data & Reports**

- See a unified global map view and visualize and manage systems at various levels, from global to building-specific.

**Reliability & Uptime**

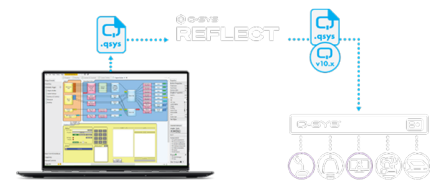
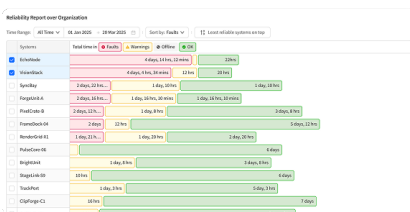
- Real-time health monitoring for all connected Q-SYS and third-party devices.
- Integrate customizable, real-time alerts into your daily workflow (Slack, Microsoft Teams, Outlook, and more).

**Security & Continuity**

- Apply security patches without changing firmware.
- Single Sign-on (SSO) support

**Level up with  
Q-SYS Reflect Plus**

Q-SYS Reflect Plus expands on the standard Q-SYS Reflect monitoring capabilities to add optional enterprise-level remote system management and control capabilities.



**COMING SOON**

**Reliability reports**

- Track system status over time, see your most and least reliable systems, and view and export reliability reports.

**Quickly resolve issues with users in the room**

- Remotely access any user control interface from a web browser without sending a technician on site.
- Saves time and cost while maximizing system uptime!

**Configure your Q-SYS system from anywhere**

- Update Q-SYS design files and deploy the latest firmware, with automatic backup to the Cloud
- Manage system settings and create presets (preview feature) to allow for quicker deployment of duplicate space types.

## Features & Pricing

	Q-SYS Reflect	Q-SYS Reflect <b>Plus</b>
<b>Reliability &amp; Uptime</b>		
Real-time Q-SYS Core status monitoring	✓	✓
Real-time peripheral status monitoring	✓	✓
Alerts & notifications with webhooks and email integration	✓	✓
Assets Table	✓	✓
<b>Remote System Configuration</b>		
Single license activation	✓	✓
Bulk data export	✓	✓
Remote User Control Interface access		✓
Remote Q-SYS Designer access		✓
Q-SYS Designer file backup and restoration		✓
Remote Core manager/system management		✓
System notes and files		✓
<b>Security &amp; Continuity</b>		
Per system security patches	✓	✓
Single sign-on	✓	✓
<b>Data &amp; Reports</b>		
Q-SYS Reflect API	✓	✓
Global map view and flexible hierarchy view for managing spaces and their relationships	✓	✓
Browse, filter, and analyze system statuses	✓	✓
Live ranking of systems based on uptime, faults, and offline time		✓
Historical system status reliability visualizations		✓

### Listed on a monthly “per system” basis

<b>1 System*</b>	<b>£ 17.60</b>
<b>Up to 5 systems*</b>	<b>£ 16.70</b>
<b>Up to 10 systems*</b>	<b>£ 15.85</b>
<b>Up to 25 systems</b>	<b>£ 14.95</b>
<b>Up to 50 systems</b>	<b>£ 14.05</b>

\* One (1) System = One (1) Q-SYS Core + connected peripherals (including third-party devices). If you have more than 50 systems, please contact your local Q-SYS sales representative for pricing.

Visit [qsys.com/reflect](https://qsys.com/reflect) to start your free trial today